

# E6895 Advanced Big Data Analytics Lecture 6:

Social and Cognitive Analytics (II)

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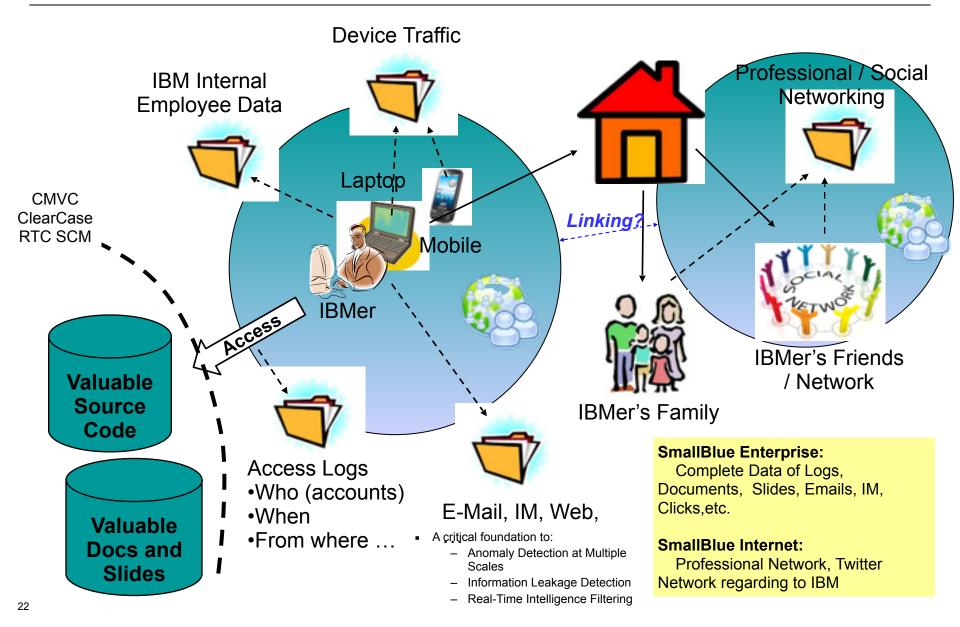
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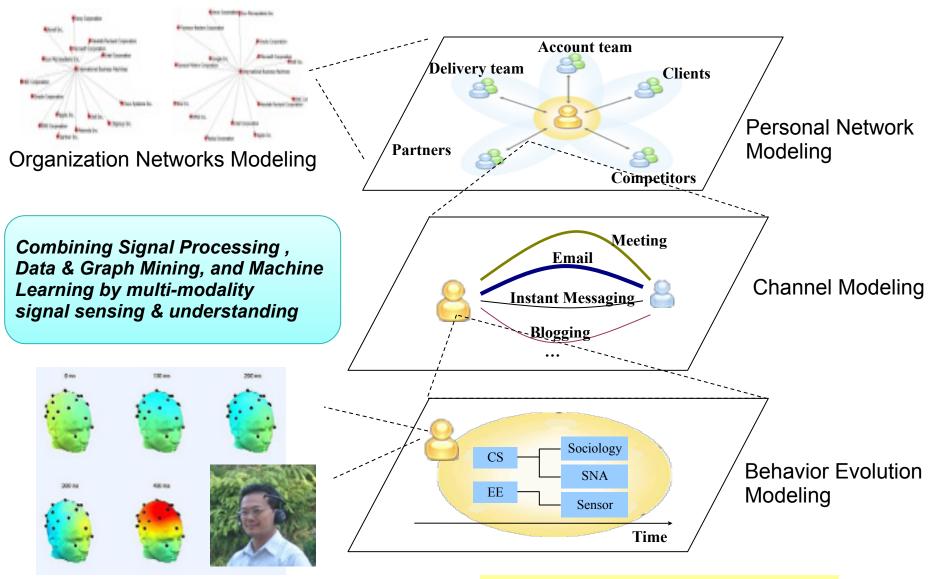
## People Analytics → All Aspects of a Person





#### Understanding People – from cognitive level to societal level



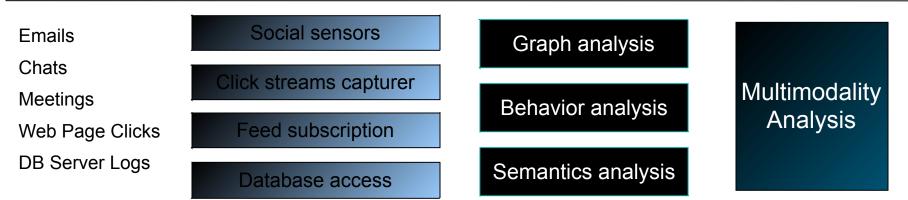


**Cognitive Signal Modeling** 

**Computational Social and Cognitive Sciences** 

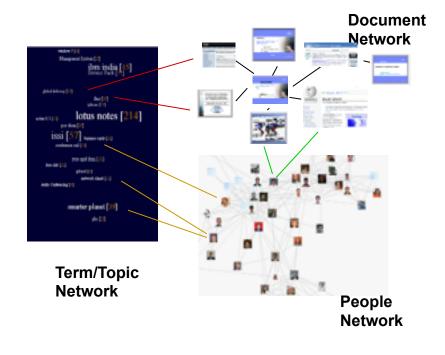
#### Example — our enterprise social analytics system (SmallBlue)





#### IBM Deployment: Live Data, Production System

15,000 SmallBlue volunteers; 76 countries; 119,000 users 25,000,000 emails & SameTime messages (incl. content) 1,500,000 Learning click data; 44,000 entities 6,681,000 Knowl. & Sales access data; 240,000 entities 1,687,000 Media Library access data; 105,000 entities 700,000 Lotus Connections (blogs 3,000, flie sharing 210,000, bookmark 450,000, Wiki 11,000) data 200,000 people's consulting financial databases 400,000 organization/demographic data *100,000 intranet w3 searches per day* 

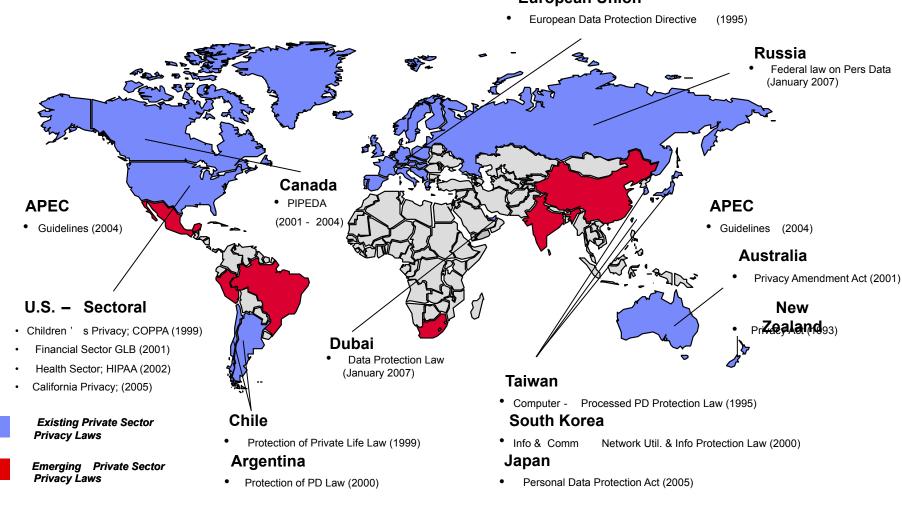


#### COLUMBIA UNIVERSITY

#### Privacy – adaptive features for global privacy laws

• Privacy features and worked with GBS to go through 2-year global privacy review with privacy officers and labor union approval to make SmallBlue a deployable production system

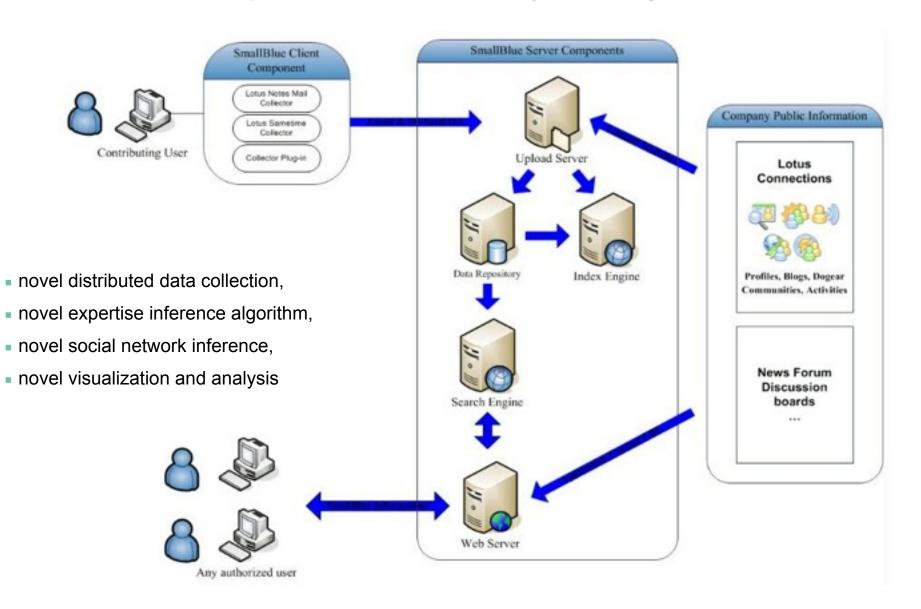
A unique large-scale social network capturing and process system that is lawful & user-aware system about people worldwide
 European Union



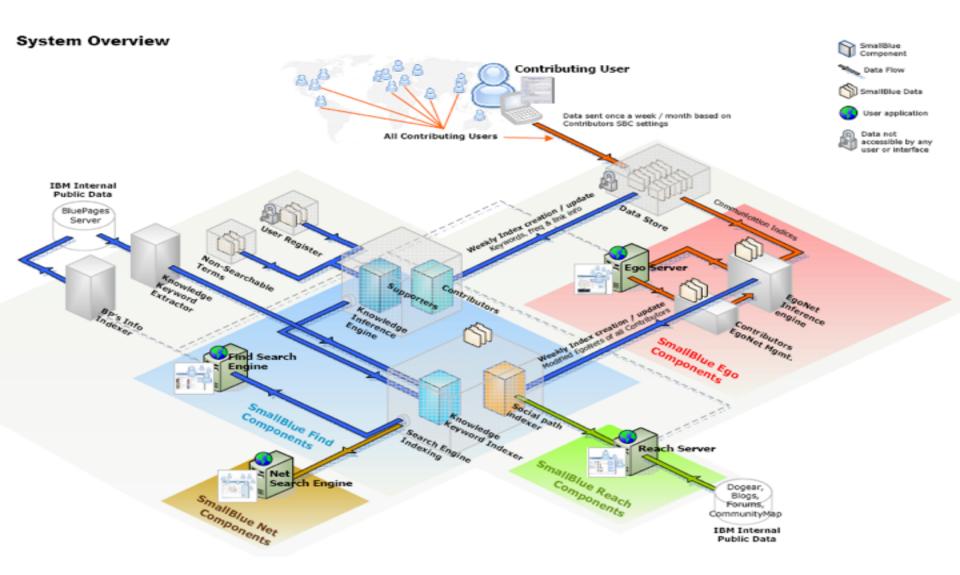
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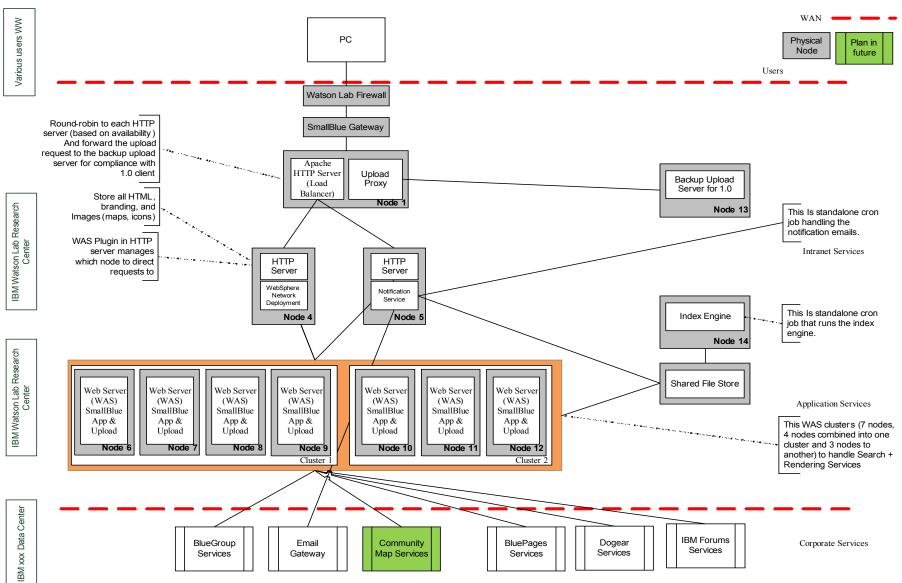
### SmallBlue Enterprise Architecture 1.1 (now v3.6)



# SmallBlue Enterprise 1.1 ( outdated drawing; current version 2.4



## SmallBlue Enterprise 1.1 architecture (not including Whisper & Synergy)



Note that this diagram indicates the exact number of machines considered necessary in each location type. The community map service will be added in future.



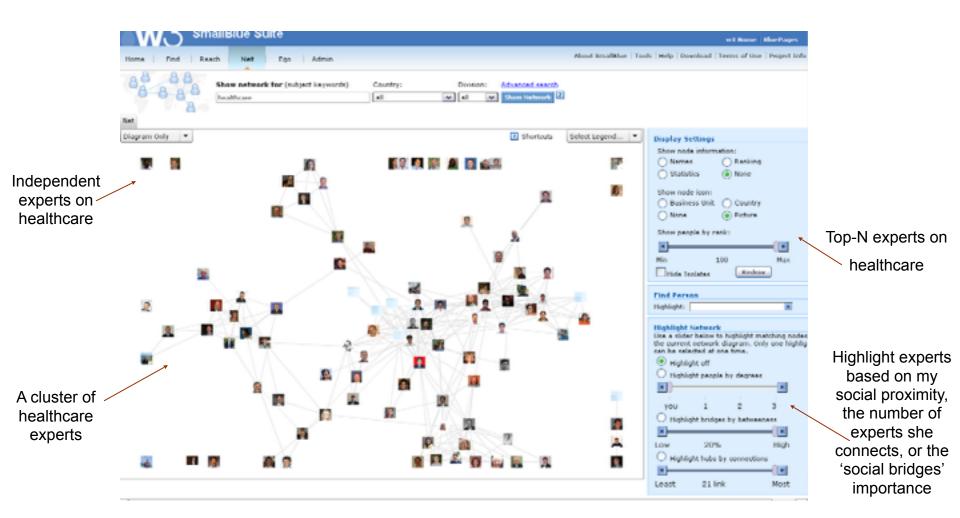


social distance

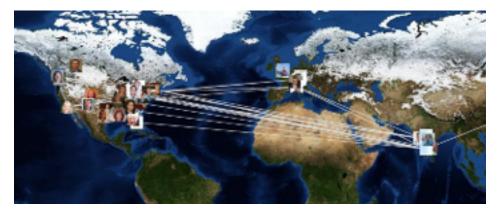
- 1% increase in social network diversity is associated with
  \$239.5 in monthly revenue
- •1% increase in social network diversity is associated with an increase of 11.8% in job retention.



 How are company's employees communicating 'healthcare' linking with each other? Who are the key bridges? Who have the most connections? How do these people cluster? It can be extended to analyze relationship of customers



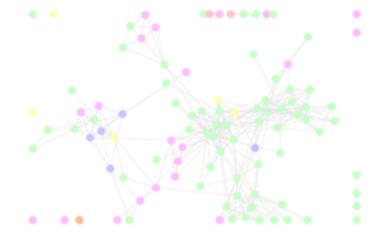




IBM Healthcare-related employees in the world



IBM Healthcare-related employees in the U.S.



Connections between different divisions



Key social bridges



### E.g.: Search for the most knowledgeable colleagues within my 3-degree network for who knows 'healthcare'. (or within a country, a division, a job role, or any group/community)

| SmallBlue Suite  |  | w3 Home BluePages  |
|--|--|--|
| Home Find Reach Net Ego Ad   | dmin About   | SmallBlue   Tools   Help   Download   Terms of Use   Project Info  |
| Search for (subject keywords<br>healthcare   |  | td search<br>sport   |
| Show people: 1-10 <u>11-20</u> <u>21-30</u> <u>31-40</u> <u>41-50</u> <u>51-60</u> <u>61-70</u><br>Show degrees: <u>No limits 1 degrees 2 degrees</u> 3 degrees <u>1</u><br>(1: people you know 2: plus people they kn |  | a Social Network As on 9/29/2009, SmallBlue is<br>indexing/inferring the social network<br>and expertise of 409542 IBMers. |
| 1. Patricia (Pattie) Okita<br>Global Business Services<br>Associate Partner, Healthcare Integrat<br>Other Consultant<br>& Ask: MARTHA E. (Martha) GIBSON<br>D. (AMY) Bark  | Category Sales   | the better smallblue will be.  |
| 3. Todd (T.H.) Kalenisk<br>Global Business Services<br>GBS Partner, Healthcare and Public He<br>Practice Administrator is Shirley Carke<br>Other Consultant<br>& Ask: Chung Sheng Li > Robert (R.)                     | her Market Insights  | Jerms of use   |
| 5. <u>M C (Mark) Effingham</u><br>IBM Sales & Distribution, Public Sector<br>Client Technical Advisor<br>& Ask: Ari Fishkind > Julie A. Reid   | 6. <u>Paul (P.E.) Van Aggelen</u><br>Global Business Services<br>Pacific Development Center, Bus<br>Development Manager<br>Other Consultant<br>W Ask: Michael W. Tickner > Ki<br>Lee | As a user, you can only see t  |
| 7. Eric S. (ERIC) Minkeff<br>Global Business Services<br>US GBS Learning & Knowledge Learnin<br>Deployment Lead - Public Sector<br>& Ask: James (JAMES) Stupek > And   |  |  |

#### **Social Paths**



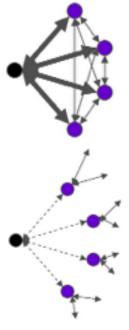
Formal Path

man, President and Cital Description Officer Is Tom a right person to me? Shortest Social Paths to any person within 6-degrees.. to Maller 191 OM SVP & Dreamer et der The President, Chile? to Banatatan and some ing Fastines, Starth Contraction of the local division of the loc SmallBlue Suite Angelia About SmallBlue Tools Help Dovnload Home Reach Net Ego Admin Disease Multileger Auging Parman Public Find Analytics and they and successing a Email or Name Reach Person ellaborative Task the Gaster-Consulting diam'r His official job role, title, ) cocorra's formal Your social paths to reach [Thomas (Tom) Cocozza] Could be income Communities DRUMper Social Analytics & Partner, Public Serter contact info Recommended Path ial Management PA CommunityNap Industry Marketing Clie Email: U.S. Federal Governme ozza@us.ibm.co tom.a.co Public Sector Technica malles, and Rectal Meday Anan, Definite Kinani Analysia, Multimadia **Diometric and Identity** Public Sector Globa Telephone: Ching: Yung артна е Alan J 10030-02 The IBM Academy Tech 1-703-633-4731 (ALAN) (Martha) Lin (Tom) **Business Value Though** GIBSON Lauder Cocorra 7:42 PM a althours Transformation BlueGroups **Job Responsibility:** Alternative Paths SmallBlue Net **Healthcare Transformation Services** BICOC CDT ICRS FSP Click to see social network of these people BICOC PROD HRAMGE BICOC PROD ICRS FSP PM REPORTING BICOC PROD ITSAS Dynamic Managers BICOC PROD ODMR AMER US MANAGER Job Role: **Business Development Executive** His public communities **Business Transformation Consultant** BroadcastBiometrics **Business Design Consultant** ChannelBiometrics ISC IBM Manager Ching-Yung Mayne R. ISSI MSO 2003 US GBS Federal AMEST Adams (Tem) Un ImmigrationExp **Job Category:** Stup-sk Cecerza KView Portal Author-BCS-WW Other Consultant PSTC - Announcements Broadcast His self-described **BP** Profile PSTC - Ask Us PSTC - Public Broadcast expertise Fringe Profile PrivateBiometrics PublicBiometrics The public interest groups Ching-Yung Vicky Mayne R. The second second he is in SCAN Managers Formal organization group Web-p-Adams (Ten) Lin Cecerat **BluePages self description** Show all Expertise: Social bookmark tags Federal government financial No information management Healthcare financial management Ching-Yung No. an I DSUSAN) Lin Martha ffield 9185 OF Cecerry **Business:** Ricers Business Strategy-Accounting His blogs, forum, **Public postings** Processes-Accounting Standards & BlogCentral postings.. Certification-Auditing-Business No information Intelligence-Executive Communications-

My various paths to Tom. SmallBlue can show the paths to any colleagues up to 6-degree away



- Topological point of views
  - What type of network structure is beneficial?



## <u>Cohesive Network</u>

- Trust
- Absorptive capacity
- Precision, Reliability

Structurally Diverse Network

- Brokering position
- •Access to many pools of diverse, novel information

What type of network structure is most beneficial in a electronic network for consultants?

- Importance of Direct Contacts?
- Importance of Indirect Contacts?
- •Constrained vs. unconstrained?



| Network Topology<br>Measures |  |   |   |  |
|------------------------------|--|---|---|--|
| Direct<br>Contacts           | Size(7) = 4<br>Size(12)= 3                               | + No information<br>distortion<br>- High maintenance cost       | Network size → strong<br>work performance (?)   |  |
| Indirect<br>Contacts         | Btw(7)= 33<br>Btw(12)=6<br>3steps(7) =11<br>3steps(12)=8 | + Access diverse<br>information<br>- Information distortion     | Btw-centrality → Strong<br>work performance (?)<br>3-step Reach →Strong<br>work performance (?) |  |
| Structural<br>Diversity      | Div(7)=.53<br>Div12)=0.16                                | +Transfer complex<br>knowledge<br>- Access diverse<br>knowledge | Diversity→ Strong work<br>performance (?)   |  |



- MIT studied 2,038 IBM Global Business Consultants for 2 years, it was found that:
  - After a consultant started using SmallBlue, his social network/capital obviously grew and his monthly billable revenue for IBM increased by \$584.15 (i.e., \$7,010 per year)
- Joint analysis of social capital and economic capital:
  - Adding a person in personal network (i.e., someone with frequent communications), increases \$948 yearly revenue for IBM.
     (selected by BusinessWeek Magazine as the Top Story of the Week, April 8, 2009)
  - 1% increase in social network diversity is associated with \$239.5 in monthly revenue (i.e., \$2,874 revenue increase per year).
  - 1% increase in social network diversity is associated with an increase of 11.8% in job retention (i.e., surviving layoff).
- IBM Research Achievement "SmallBlue made Millions of Contribution to GBS in 2009"



SmallBlue / Atlas was featured in 120+ news articles, including 4 times by *BusinessWeek* (Jan and May 2008, April and June 2009)



# Observations from Personal Social Networks vs. Revenue

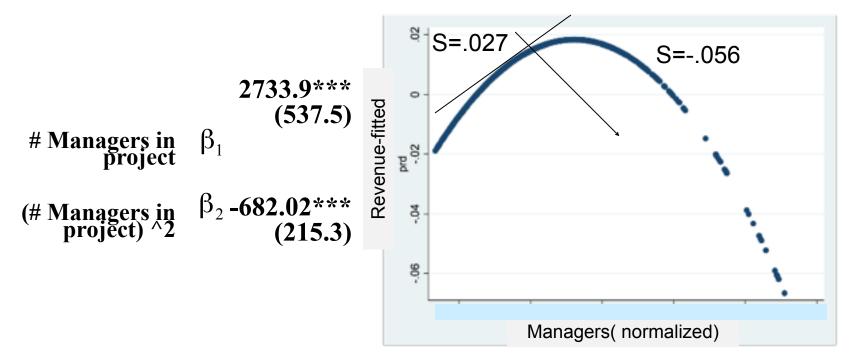
- Structural Diverse networks with abundance of structural holes are associated with higher performance.
  - Having diverse friends helps.
- Betweenness is negatively correlated.
  - Being a bridge between a lot of people is not helpful.
- Network reach are highly corrected.
  - The number of people reachable in 3 steps is positively correlated with higher performance.
- Having too many strong links the same set of people one communicates frequently is negatively correlated with performance.
  - Perhaps frequent communication to the same person may imply redundant information exchange.
    - Future textual analysis can be done to confirm this.



# Project Team Composition—Managers

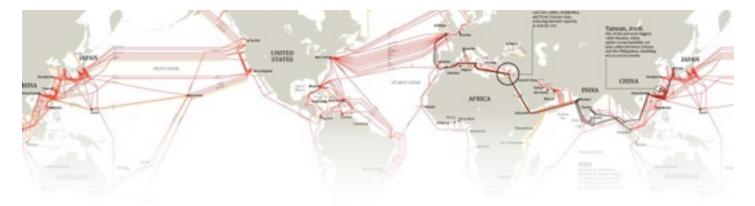
The number of managers in a project exhibit an inverted-U shaped curve. 1.Having managers in a project is correlated with team performance initially. 2.Too many managers in a project is negatively associated with team performance.

 $revenue = \alpha + \beta_1 \cdot mgr + \beta_2 \cdot mgr^2 + \gamma_1 \cdot otherfactor_1 + \dots + \gamma_k \cdot otherfactor_k + \varepsilon$ 





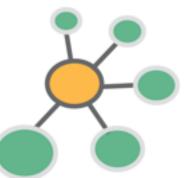
#### **Culture Factor in CMC-based Communications**



# **Collaborating Globally:**



preferences of CMC tools



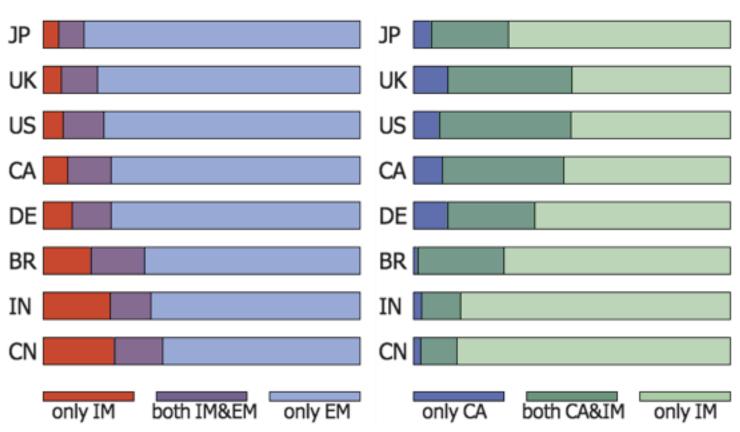




sentiments in conversations



## **Preferences of CMC Tools**

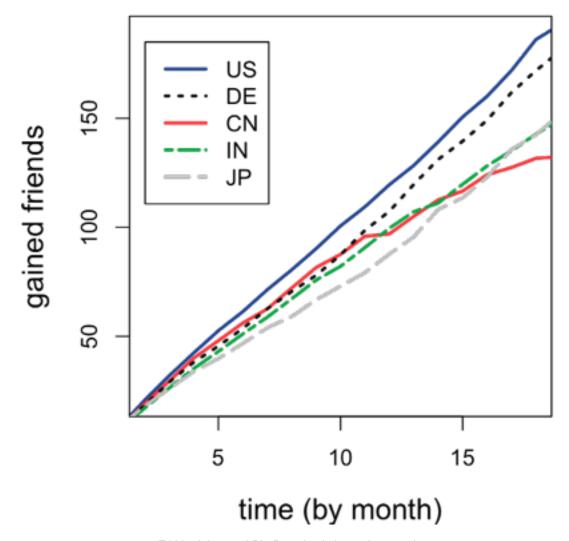


IM vs. Email

Calendar Meet vs. IM

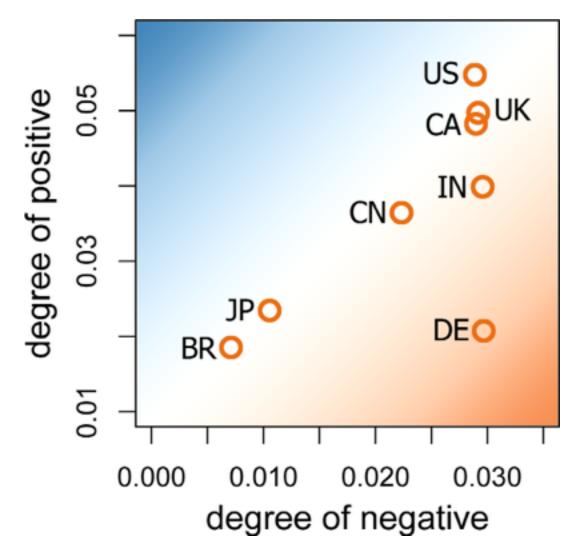


## **Growing one's Social Networks**

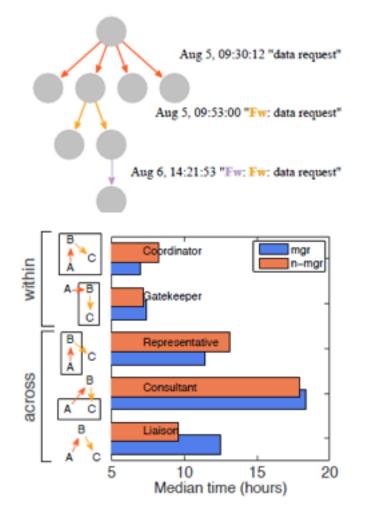




**Sentiments in Conversation** 



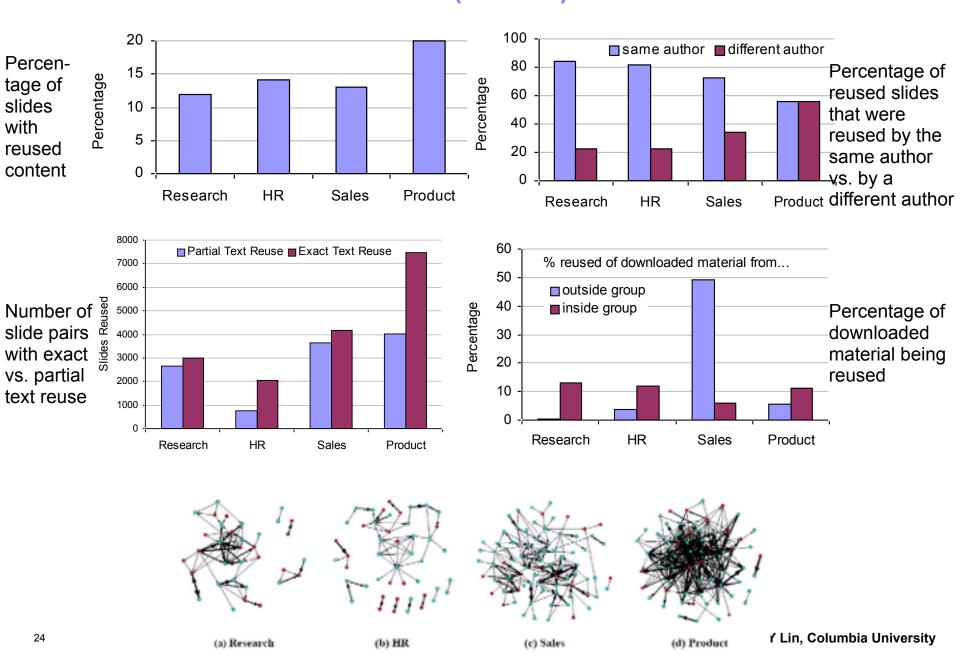




# Role difference of normal behavior

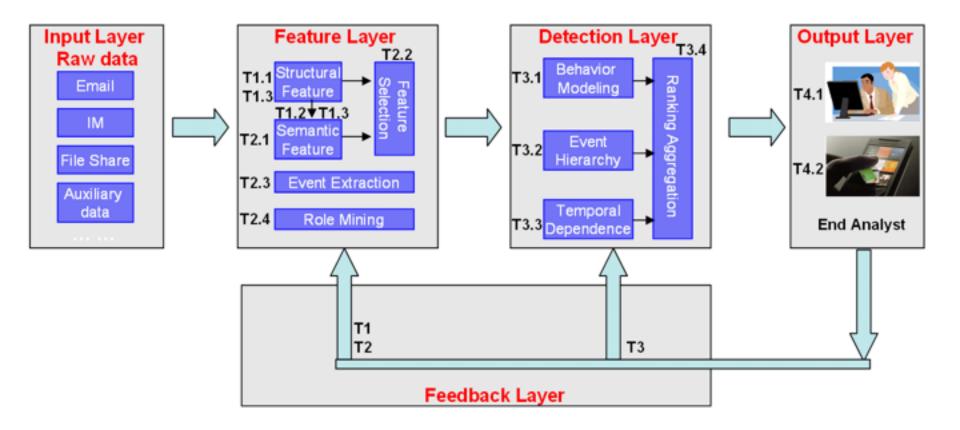


#### Information Reuse Behavior (CHI '11)





# •Overall Flowchart: Network Science + Machine Learning + Role Mining + Visualization



## Anomaly Detection – algorithms and infrastructure



Thrust 1: Anomaly Detection Algorithms

-- New algorithms to detect abnormal humans (nodes) as well as abnormal contacts (edges) from social networks.

-- Explore the structure feature and incorporate content (semantic) features.

Thrust 2: Anomaly Usability

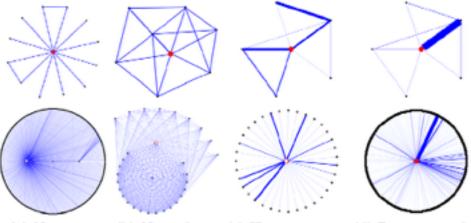
-- Address the 'lack-of-the ground-truth' issue by

(1) Interpretation friendly properties(e.g., non-negativity, sparseness, etc)into the current anomaly detectionmatrix factorization; and

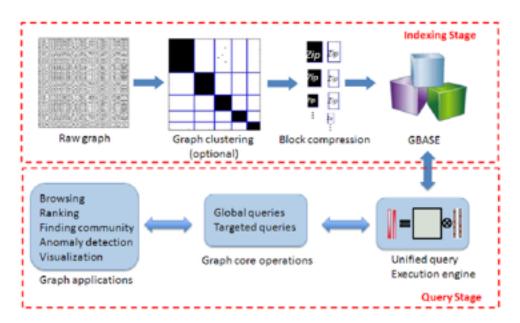
(2) providing some concise summarization to perform anomaly attribution.

•Thrust 3: Infrastructure Support

-- General and scalable graph/network management system to process large

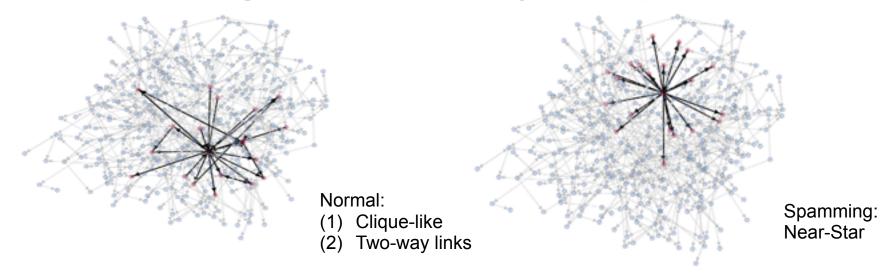


(a) Near-star
 (b) Near-clique
 (c) Heavy vicinity
 (d) Dominant edge
 Typical abnormal nodes and their local ego-net structures



The overall flowchart of the graph management system

## Use Case: Utilizing Social Network Analysis for Spam Detection Continuent



Spammer

Existing anti-

spam system

Precision

100%

90%

80%

70%

60%

Recall %05

30%

20%

10%

0

- A pilot project was done by CRL in a telecomm area of 6 million users in 2009.
- In experiment
  - Social Network Analysis is with recall of 89.97% and precision of 88.17% while comparison system is with 66.77% recall and 14.85% precision.
  - SNA's precision/recall area is 8
- times larger

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Perfect Result

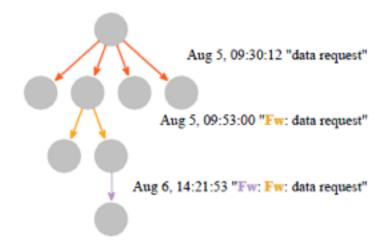
No one reported

as Spammer

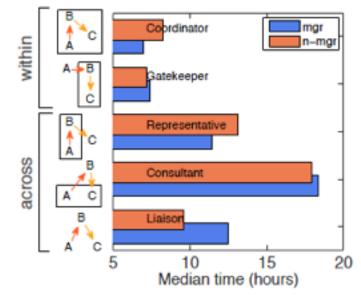
SpamWatcher

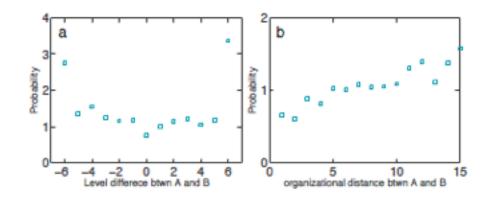
## Anomaly Detection – information flow-based approach



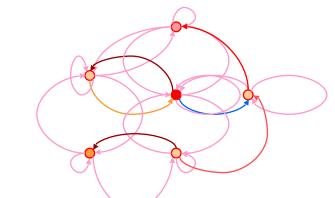


An illustrative example of an informa spreading tree. This tree is of size 8, width 4, depth 3.





Probability ratio of email forwarding as a function of (a) hierarchical level difference and (b) organizational distance between initiators and meaders. The information spreading exhibits some i-homophily effect.

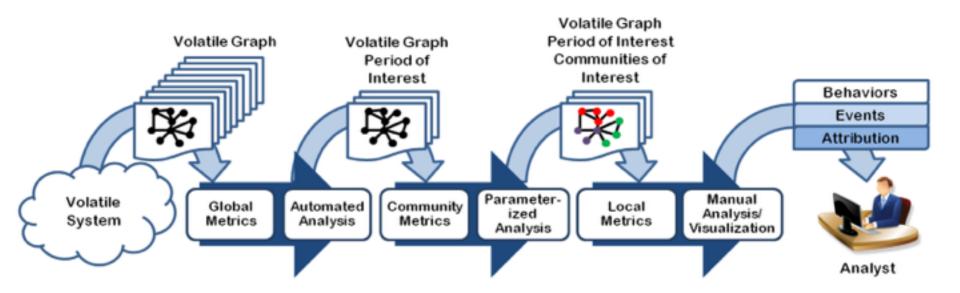


Video demo: http://smallblue.research.ibm.com/demos/



Large-Scale Graph Analysis

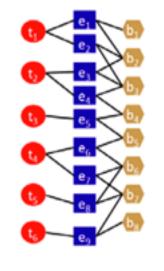
- •T 1.1: Structure Feature Extraction
- •T 1.2: Initial Filtering
- •T 1.3: Scalability



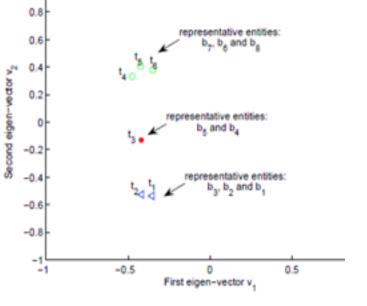
#### Time-to-Time (T3) Proximity Matrix Analysis



| Time Steps     | Events         | Entities                        |
|----------------|----------------|---------------------------------|
| t1             | e1             | b <sub>1</sub> , b <sub>2</sub> |
|                | e2             | b <sub>2</sub> , b <sub>3</sub> |
| t <sub>2</sub> | e3             | b <sub>2</sub> , b <sub>3</sub> |
|                | e4             | b3, b4                          |
| t3             | e5             | b4, b5                          |
| t4             | e <sub>6</sub> | b <sub>5</sub> , b <sub>6</sub> |
|                | e7             | b <sub>6</sub> , b <sub>7</sub> |
| t <sub>5</sub> | e <sub>8</sub> | b <sub>6</sub> , b <sub>7</sub> |
| t <sub>6</sub> | e9             | b7, b8                          |



10



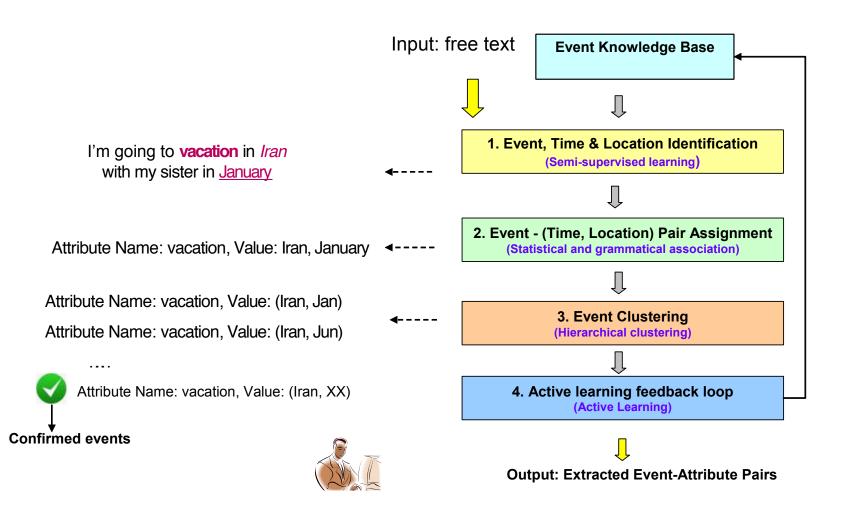
(a) Input of T3

(b) Graph Representation

(c) Output of T3 (at finest level)

### **Thrust 2: Semantic Level Analysis**

- •T 2.1: Semantic Feature Extraction
- •T 2.2: Feature Augmentation and Selection
- T 2.3: Abnormal Event Extraction
- T 2.4: Role Mining and Analysis

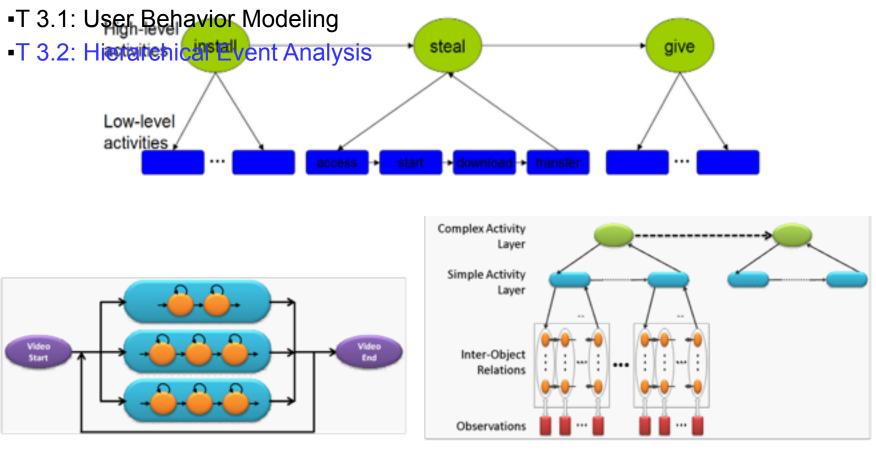




### Thrust 3: Ranking and Aggregation



- T 3.3: Temporal Dependency Analysis
- T 3.4: Anomaly Aggregation



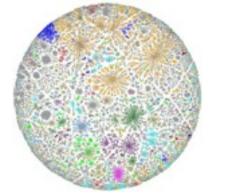
(a) Combined Composite Activity Model

(b) Unrolled Composite Activity Model

# **Network Science → Network and Graph Analysis**

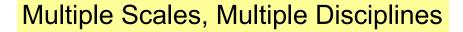


Example 1: Internet Map Nodes: ISPs; Edges: Connection (33K Nodes, 290K edges)

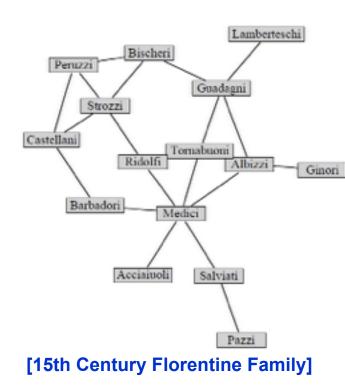


Example 2: Social Network Nodes: People; Edges: Friendship (FaceBook has 500M+ Users)

Example 3: Web Graph Nodes: Web Pages; Edges: Hyperlinks (Yahoo Web: 1.4B nodes, 6.6B edges)









# "Who are the most important actors?"

#### Three centralities

Degree: # of neighbor Closeness: avg. shortest path length Betweenness: # of times a node sits between shortest path

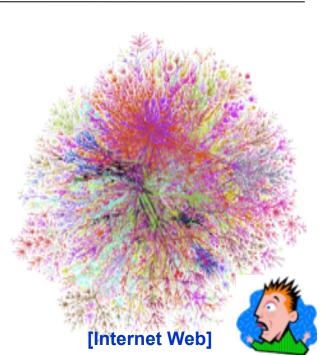
#### Application

Measuring the financial company value Network attack monitoring

0(|*E*|)

O(|V|3)

O(|V|2log|V|)



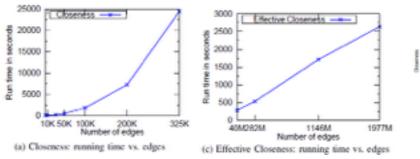


#### For 2 Billon Edges, - standard closeness: 30,000 years

# **Network Analysis -- Effectiveness & Efficiency (GBase)**



 Example -- we proposed two new centralities (`effective closeness' and `LineRank'), and efficient large scale algorithms for billion-scale graphs.

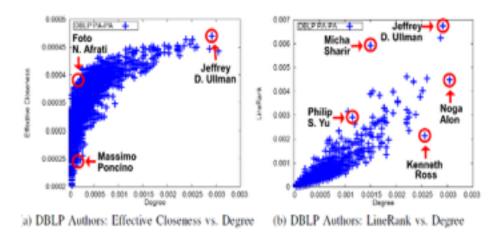


**Scalability Results** 

(Near-linear scalability)

For 2 Billon Edges, - standard closeness: 30,000 years - effective closeness: ~ 1 day ! 1,000,000 times faster! (a) DBLP Authors Effective Closeness vs. Closeness

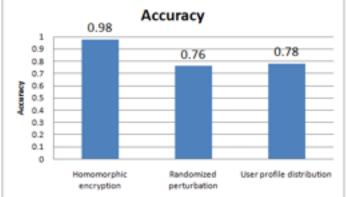
(Near-linear correlation (≥97.8%)

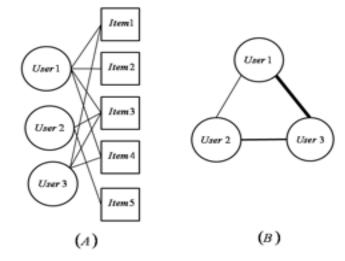


#### Analysis of Real-World Graph

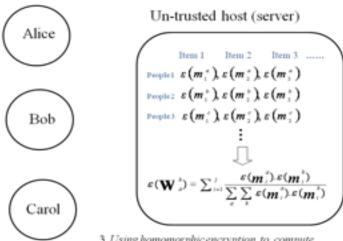
### Privacy – cryptography and key management approach (CIKM '10)

- A novel methodology & system for data mining and content/people recommendations
- New cryptographic method:
  - Polynomial Ring Homomorphism, derived from Lattice-Based Cryptography
    - •Encrypted domain:
      - Addition Multiplication Division
- Key management protocol for:
  - Encrypted Multi-Layer Ranking





#### Soft clustering for recommendations



 Using homomorphic encryption to compute similarity in encrypted domain, a subgroup of people with similar preference was selected and recommend.

Encrypted domain computation



## •What is the problem?

Past studies showed significant success on utilizing social relationships for sales & marketing.
McKinsey (2009) surveyed 190+ firms in all industry sectors utilizing 'social selling':

-- the transaction increase consideration by avg. 19%;

-- the average yield increase conversion by avg. 17%.

•Krackhardt (Carnegie Mellon U, 2005) showed that companies with strong informal networks perform 5 or 6 times better than those with weak networks.

•Brydon (VisblePath, 2006) showed that the performance gains of companies utilizing relationships are 16x in sales; 4x in marketing; and 10x in hiring

•How to utilize Social Network Analysis for Marketing and Sales?

## •What is the solution?

•Conduct social graph analysis, human capital analysis, and economic analysis to quantify microand macro- social capital of each company (B2B) or each individual (B2C).

•Large-scale Data Mining for social capital calculation through distributed social sensors, sales records, communications, web & social media activities, etc. .

•Inject historical leads and sales records to train machines to associate casualty of social capital and economic gains..

•Optimize collective social & human capitals for marketing strategies and team forming.

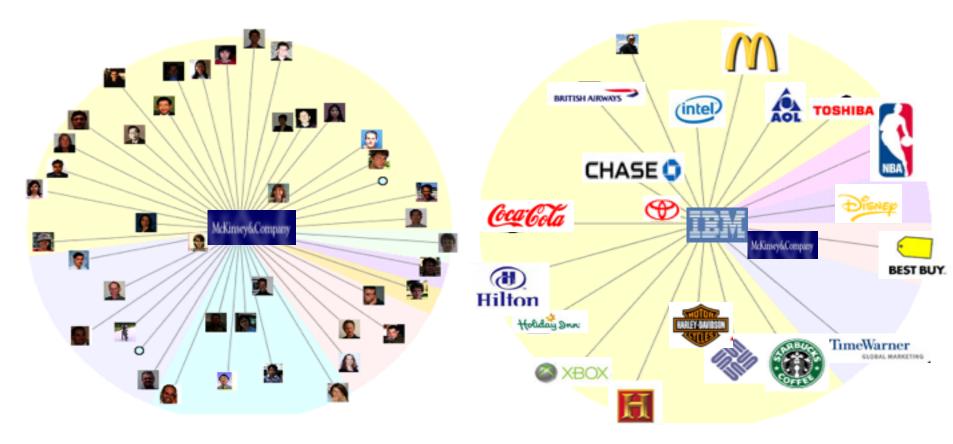
## •What are the related assets in Smarter Commerce solutions stack?

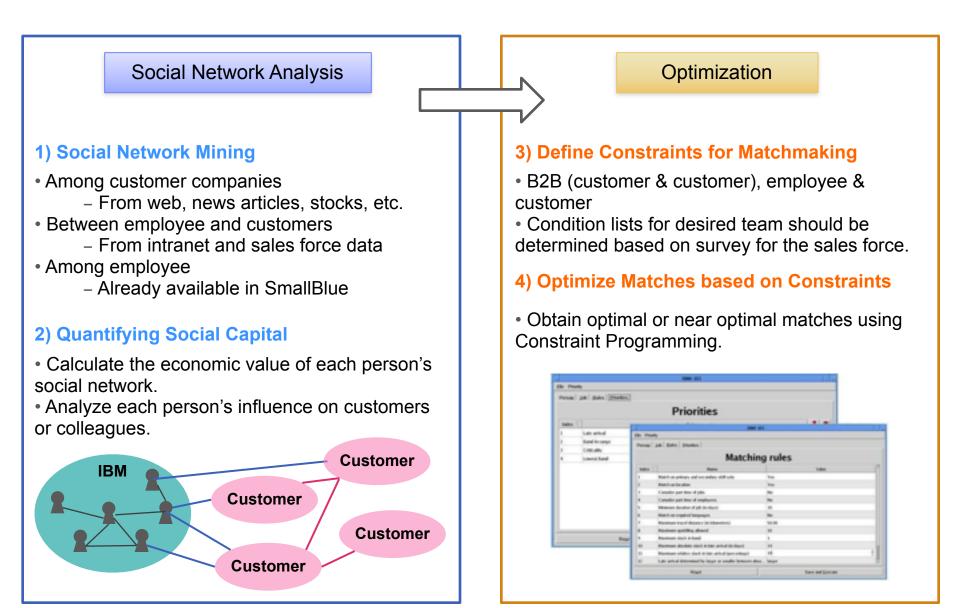
Unica Leads, NetInsight, Detect, CustomerInsight, and PredictiveInsight
CoreMetrics Continuous Optimization Platform

## •What remains to be done?

## An example of utilizing micro- and macro social capital

- COLUMBIA UNIVERSITY
- Who among IBMers are the closest to McKinsey? What is the shortest path for me to reach McKinsey through my colleagues? Who should join the team for McKinsey to send this kind of marketing message?
- How strong is IBM, in terms of relationship strength, to other companies?





### Main Steps

- 1. Extract a set of solution candidates (team forming) by social network analysis (SmallBlue).
- 2. Specify solutions that satisfy constraints by optimization from a set of solutions.

### Example: Waterproof camera manufacturer

- In the past, IBM succeeded to consult company A's to sell their waterproof camera to Best Buy.
  - Which one was the best selling model?
  - What kind of strategy lead the project to be succeeded?
- Now we have a scuba diving school B who wants to buy waterproof camera for their classes as e-marketing customer.

It is a chance to match company A and diving school B.

- Here, this problem is defined as follows:
  - Find social relationships between company A and diving school B.
    - Situation of relationship between A and B would be cleared by social network mining and analysis
      on news articles, stock markets, blogs and so on.
  - 2. Find following experts from IBM using SmallBlue's social mining techniques.
    - 1 person who knows company A, 1 person who knows diving school B and 1 person who knows how to process campaign in gym, tennis school, etc.
  - 3. Specify appropriate people as a sales team using Tonkawa's optimization techniques.
    - The team members are determined from a set of experts extracted by SmallBlue based on constraints like each person's schedule, skills, expected level of their contribution, relationship among team, etc.

If we could know about available data, more scenarios would be produced.



40





- Make innovate Sales & Marketing software prototype (especially for B2B)
- Technical Approach
  - Foundation:
    - Privacy-Preserving Large Scale Data Mining
    - Large-Scale Network Analysis
    - Large-Scale Graph Management, Storage, Index and Retrieval
    - Large-Scale Optimization
    - Quantifiable economic and financial analysis for sales & marketing optimization strategy on graphs and networks
  - Applications:
    - Quantifying Social Capital of Customer Companies and their people: Finding social networks inside and outside companies by extending SmallBlue mining technology
    - Converting Social Capital into Economic Gain for B2B Marketing & Sales: Which employee has the shortest 'social path' to reach a customer company, or a specific person in a customer company? Who is the right person to send match message to customer?

Finding matches between customer companies or between customer and employee team based on their social capitals and constraints using optimization technology

- Major Research Challenge:
  - First prototype system to quantize Social Capital, and utilize it for B2B Marketing & Sales
  - Significant amount of new system design, social & economic analytics and optimization techniques.



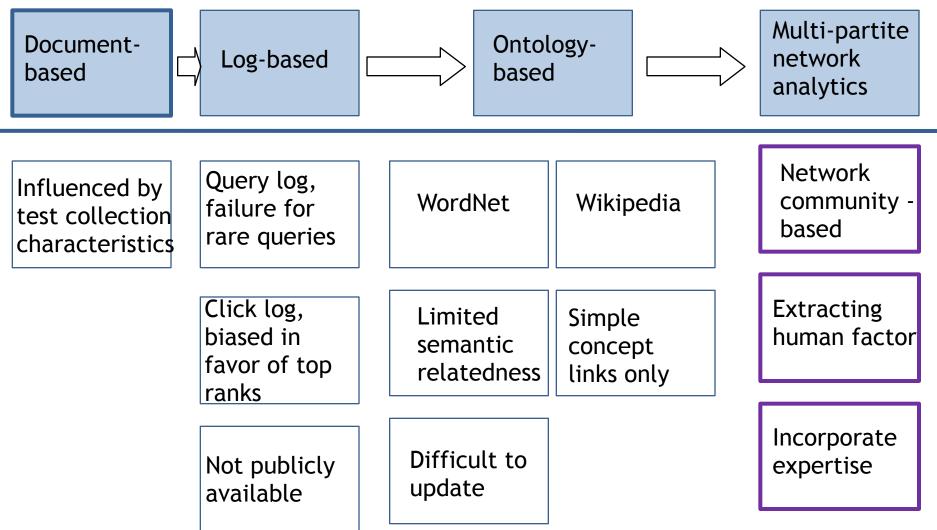
## **Relational Term-Suggestion**

What keywords should I put in the search box to get the information I really want?

#### amazon.com





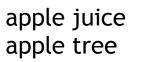


# **Document-based**



- Influenced by test collection characteristics
- No consideration of key terms that are highly semantically related but do not frequently cooccur.







apple store apple TV



Kim, M. AND Choi, K. A. 1999. Comparison of collocation-based similarity measures in query expansion. *Information Processing and Management* 35 (1999), 19-30.

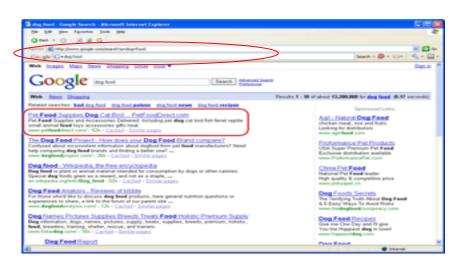


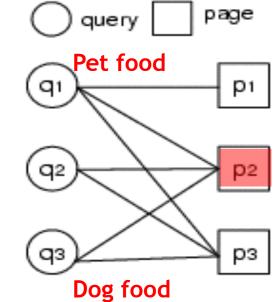
| Document-<br>based                                  | Log-based  | Ontol<br>based                     |                                 | Multi-partite<br>network<br>analytics |
|---|--|------------------------------------|---------------------------------|---------------------------------------|
| Influenced by<br>test collection<br>characteristics | Query log,<br>failure for<br>rare queries        | WordNet                            | Wikipedia                       | Network<br>community -<br>based       |
|   | Click log,<br>biased in<br>favor of top<br>ranks | Limited<br>semantic<br>relatedness | Simple<br>concept<br>links only | Extracting<br>human factor            |
|   | Not publicly<br>available                        | Difficult to<br>update             |                                 | Incorporate<br>expertise              |



# Log-based

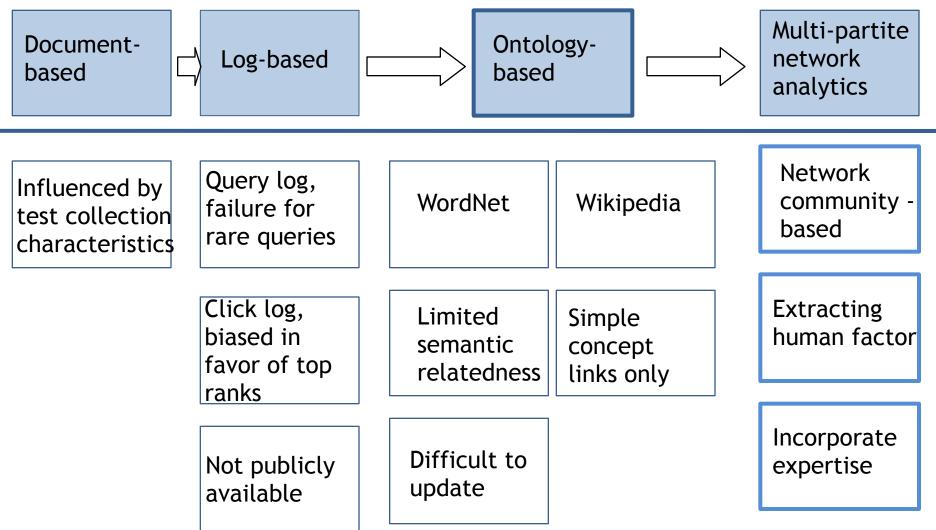
- Cluster queries with similar clicked URLs
- Identifying the mapping between queries and clicked URLs





BAEZA-YATES, R., AND TIBERI, A. 2007. Extracting Semantic Relations from Query Logs. In *Proceedings* of the 13th ACM SIGKDD International Conference on Knowledge Discovery and Data Mining (KDD 2007), 76-85.







### WordNet as Ontology

- Manuallyconstructed system based on individual words benefit will be limited
- System is not easily updated

|      | rdNet Search - 3.1<br>adNet home page - Glossary - Help  |
|------|--|
| Word | to search for. solar power Search WordNet  |
| Key: | ay Options: (Select option to change) Change<br>"S:" = Show Synset (semantic) relations, "W:" = Show Word (lexical) relations<br>ay options for sense: (gloss) "an example sentence"   |
| Nou  | n  |
|      | S: (n) solar energy, solar power (energy from the sun that is converted into thermal or<br>electrical energy) "the amount of energy falling on the earth is given by the solar<br>constant, but very little use has been made of solar energy" |

Pedersen, T, Patwardhan, S and Michelizzi, J. "WordNet::Similarity -Measuring the Relatedness of Concepts" 2004 In *Proceedings of the Nineteenth National Conference on Artificial Intelligence (AAAI-2004)* pp. 1024-1025.



# Wikipedia as Ontology

| (Chilar power - Wikipelin, dor 1 - 🔍 🗛 1817 |   |                   | 6.0     |
|---|---|-------------------|---------|
| O fi Omwigelaugehöhliche jee                | AL CONTRACTOR OF CONT |                   | 10      |
| Tom .                                       | 8   | Log in / create a | account |
| A DO W                                      | Article Talk Read View source View history Search   |                   | Q       |
| WIKIPEDIA                                   | Solar power   |                   | ۲       |
| The Free Encyclopedia                       | From Wikipedia, the free encyclopedia   |                   |         |
| Main page                                   | This article is about generation of electricity using solar energy. For other uses of solar energy, see Solar<br>Solar power is the conversion of sunlight into electricity, either directly  | energy.           |         |
| Contents                                    | using photovoltaics (PV), or indirectly using concentrated solar power  |                   |         |
| Featured content<br>Current events          | (CSP). Concentrated solar power systems use lenses or mirrors and   |                   |         |
| Random article                              | tracking systems to focus a large area of sunlight into a small beam.   |                   |         |
| Donate to Wikipedia                         | Photovoltaics convert light into electric current using the photoelectric<br>effect. <sup>[1]</sup>   |                   |         |
| ✓ Interaction                               | Commercial concentrated solar power plants were first developed in the  |                   |         |
| Help  | 1980s. The 354 MW SEGS CSP installation is the largest solar power  | 1000 meren        | . 12    |
| About Wikipedia                             | plant in the world, located in the Mojave Desert of California. Other large   | the first and the | 4       |
| Community portal                            | CSP plants include the Solnova Solar Power Station (150 MW) and the The PS10 concentrates sunlight  | and a field of    | 57      |
| Recent changes                              | Andasol solar power station (150 MW), both in Spain. The 214 MW heliostats onto a central tower.  | rom a tield of    | 0-      |
| Contact Wikipedia                           | Charanka Solar Park in India, is the world's largest photovoltaic plant.  |                   |         |
| F Toolbox                                   | Contents [hide]   | Renewable en      | nergy   |
| Print/export                                | 1 Applications  | -6 1              |         |
| ✓ Languages                                 | 2 Concentrating solar power   | 11                |         |



## Wikipedia as Ontology

- Wikipedia is a web-based free encyclopedia that anyone can edit.
- The English Wikipedia edition
  - 2.4 million articles
  - 1 billion words.
- Wikipedia relies on the power of collective intelligence
  - by peer-reviewed approaches rather than the authority of individual.
  - high quality,
  - almost noise free.

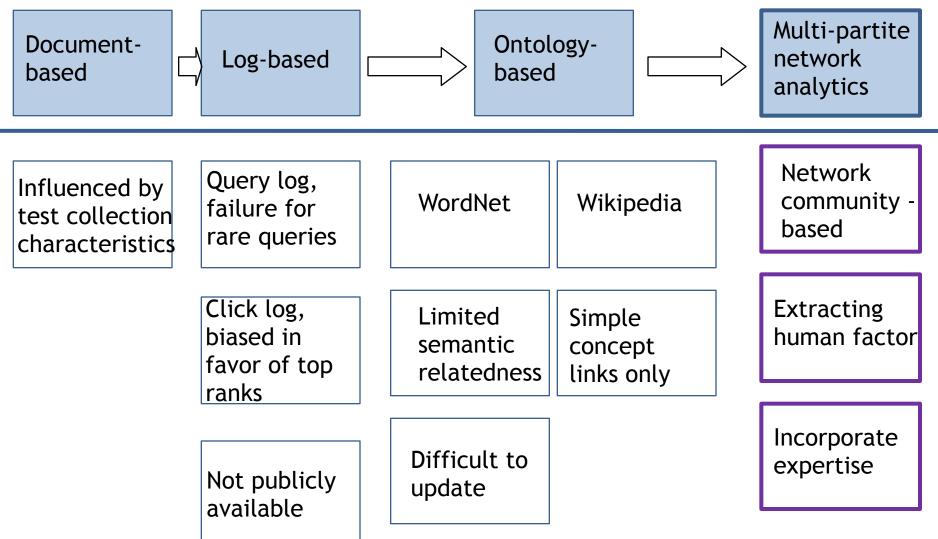


## **Previous Approaches**

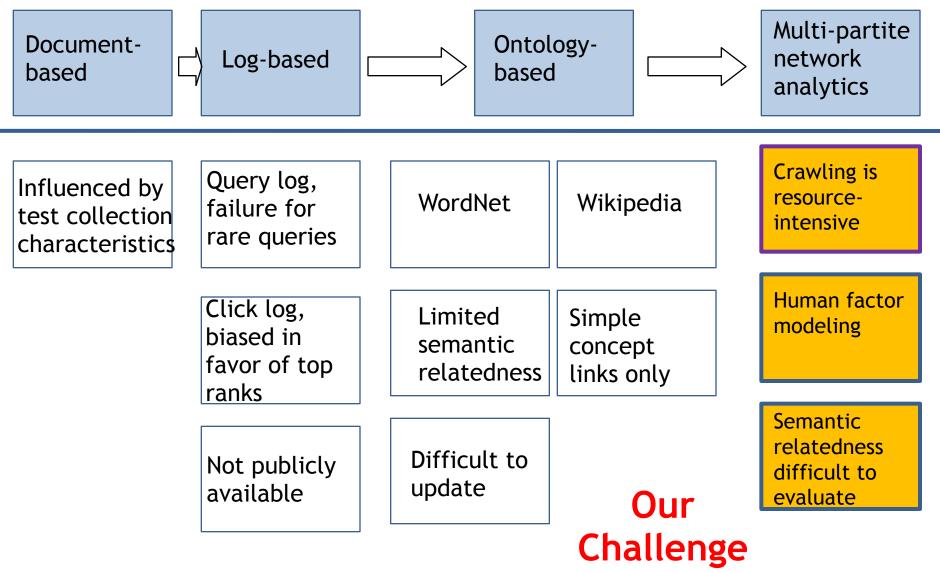
- Merely as an online dictionary and utilize it only as a structured knowledge database
- Using associated hyperlinks

MILNE, D., WITTEN, I. H., AND NICHOLS, D. 2007. A Knowledge-Based Search Engine Powered by Wikipedia. In Proceedings of the 16th ACM Conference on Information and Knowledge Management (CIKM 2007), 445-454..



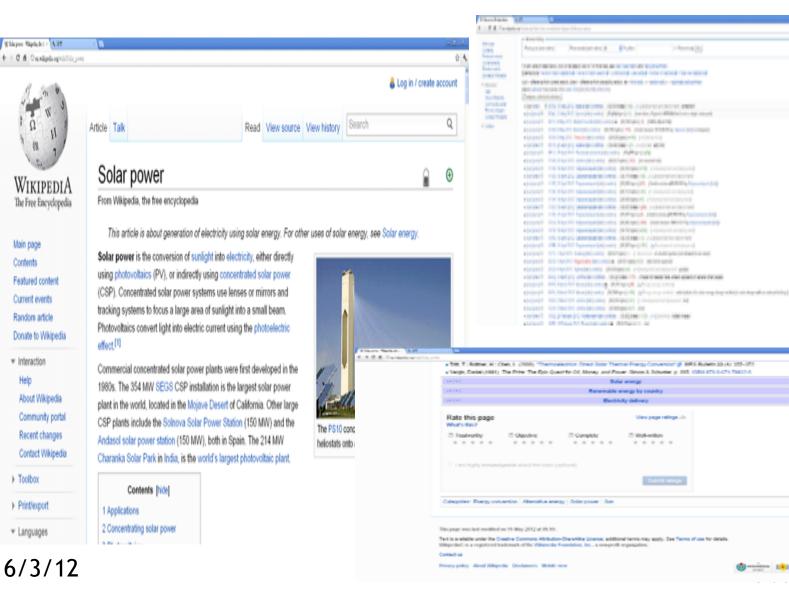








## Wikipedia as Ontology



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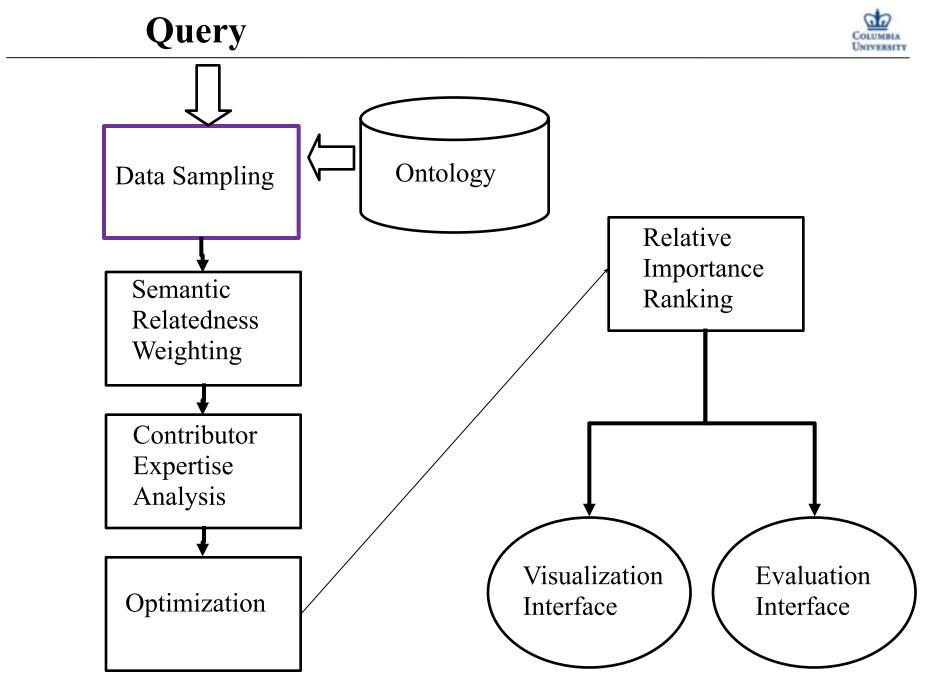
▼ Languages

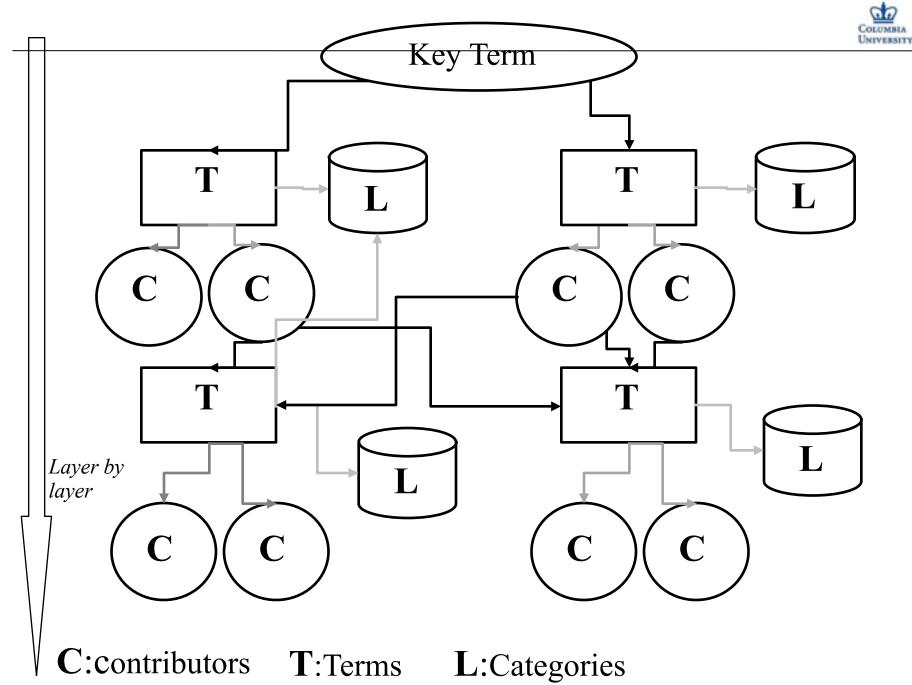
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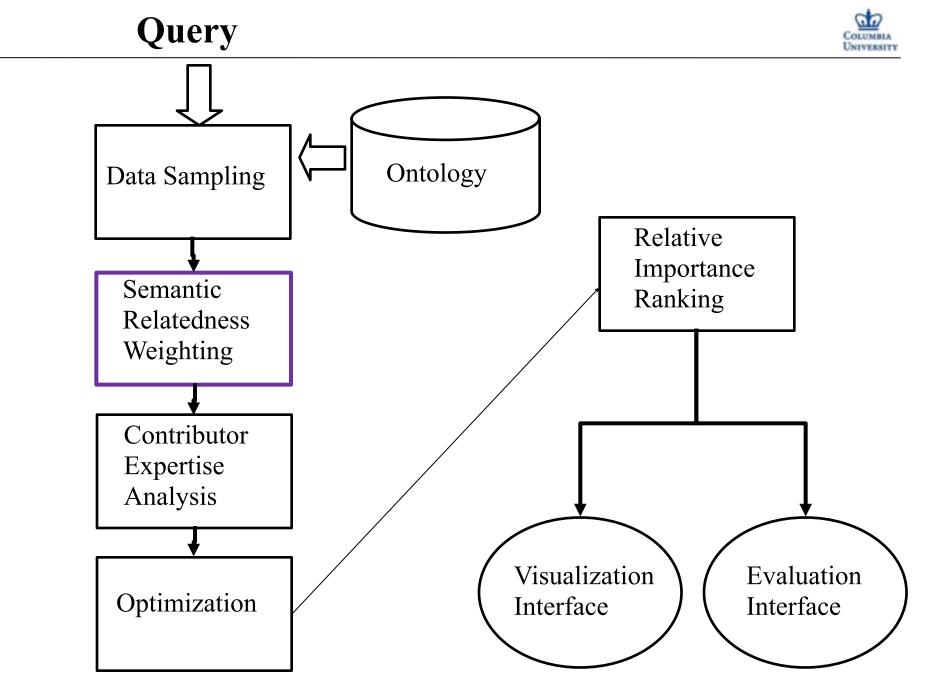
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Contra Distance

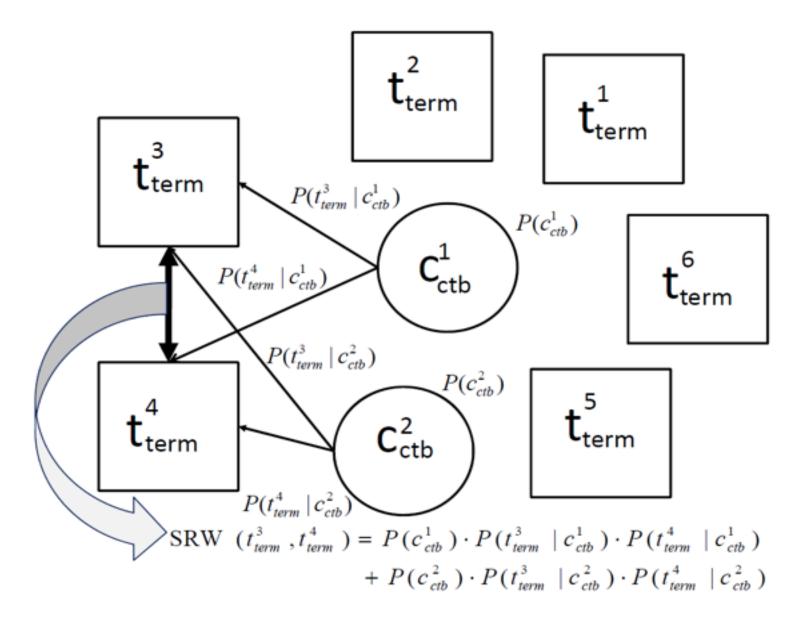


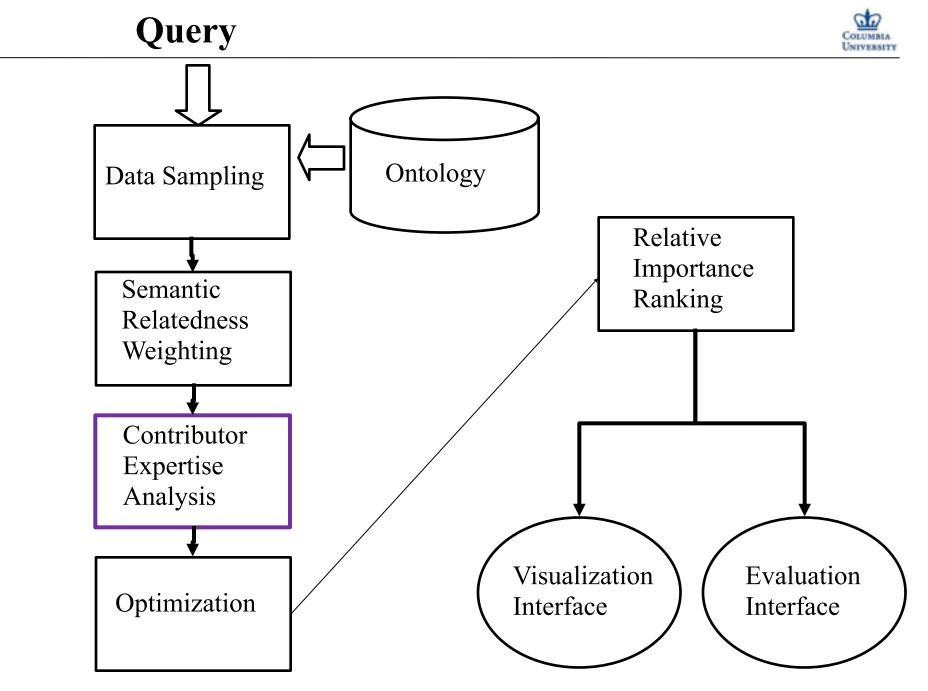




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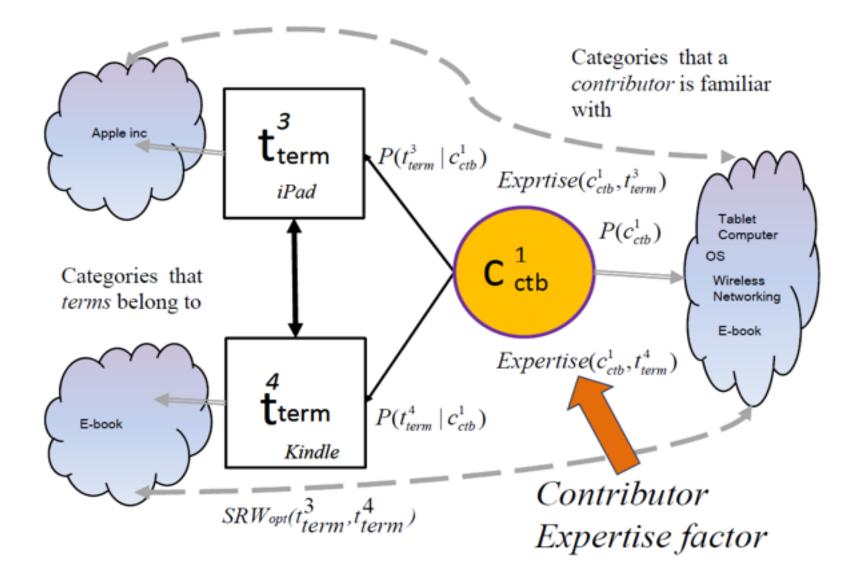


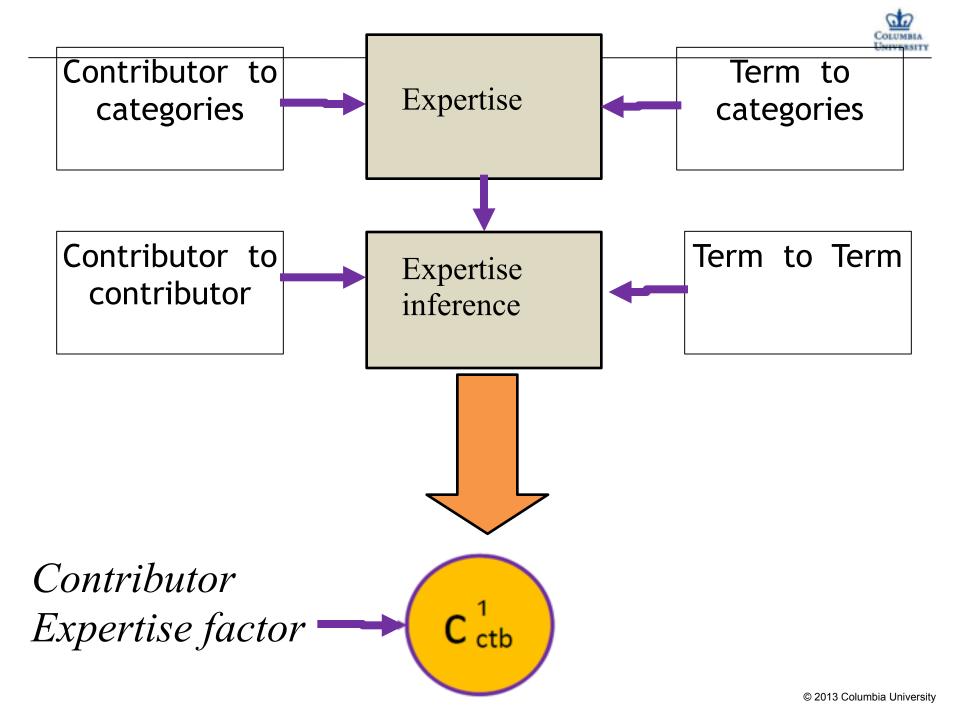


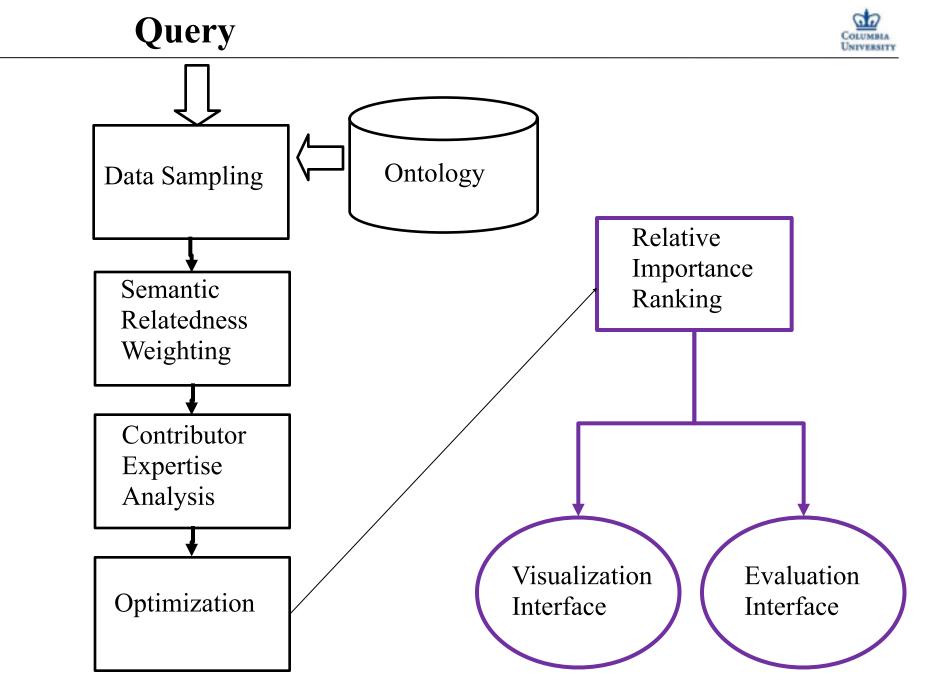


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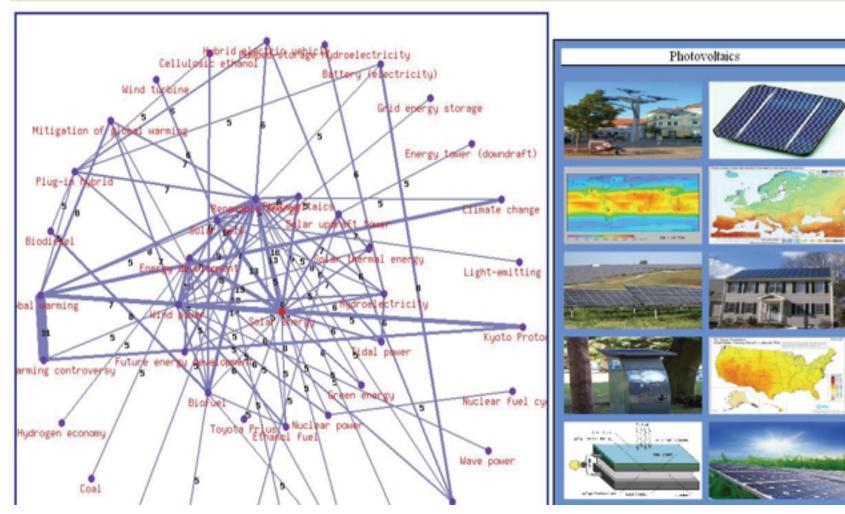






# High Semantic Relatedness Term Suggestion from Our System

"Solar Power" as keyword



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# Word-com

| pletion Term Suggestion |  |          | COLUMBIA |
|-------------------------|--|----------|----------|
| 調 Pi                    | lay YouTube 新聞 Gmail 更多。   |          |          |
| 2                       | solar power<br>solar power system<br>solar power industries<br>solar power in hong kong<br>solar power bank<br>solar power bank<br>solar power 2012<br>solar power international 2012<br>solar power hong kong | <b>Q</b> |          |
| $\square$               | solar power panel<br>solar power in china  |          |          |

### Solar Power Systems, Home Solar Energy Systems, Solar Panel ...

Solar energy - Wikipedia, the free encyclopedia

#### www.solarpanelrebate.com.au/ - 頁庫存檔 - 翻譯這個網頁

solar power generation

SolarGen is a leading installer of residential solar power systems and solar panels to homes throughout Australia. Call 1300 676 527 to get your free ...

#### 「solar power」相關廣告

#### 為什麼會顯示這則廣告?

#### Solar Energy

+Shieh 提尋 圖片

搜尋

全部

圖片 地圖

影片

新聞

Googl

www.element14.com/ News & information resources about Solar energy, domestic & industrial

### solar power的相關搜尋

| <u>solar power 2011</u>  | solar power 2009            |
|--------------------------|-----------------------------|
| solar power 2012         | <u>solar power 2010</u>     |
| 太陽能發電                    | neo solar power corp        |
| neo solar power          | solar power charger         |
| <u>china solar power</u> | <u>solar power inverter</u> |



# **Experiment I**

|              | P@1    | P@5    | S@5    | S@20   | MRR    |
|--------------|--------|--------|--------|--------|--------|
| Simple link  | 0.3736 | 0.3039 | 0.6017 | 0.6231 | 0.4023 |
| +Contributor | 0.6151 | 0.3917 | 0.8031 | 0.8116 | 0.4125 |
| +Expertise   | 0.6693 | 0.4412 | 0.8297 | 0.9620 | 0.5919 |

Performance Comparison for Different Relationship Levels. Using BibSonomy Dataset

# Experiment II – Accuracy on different categories



|                               | Wordnet          | Bag of words     | Our algorithm    |
|-------------------------------|------------------|------------------|------------------|
| Literature                    | 62.0% ± 5%       | 62.7% ± 4%       | 76.8% ± 6%       |
| Natural science               | 60.7% ± 4%       | 65.6% ± 6%       | $73.3\% \pm 3\%$ |
| Sociology                     | 72.1% ± 5%       | 62.9% ± 5%       | $72.5\% \pm 7\%$ |
| Business                      | 60.4% ± 6%       | 58.5% ± 8%       | 67.1% ± 7%       |
| Law                           | 52.2% ± 9%       | 50.4% ± 8%       | 66.3% ± 6%       |
| Engineering                   | 54.0% ± 6%       | 68.3% ± 5%       | 66.2% ± 4%       |
| Electrical &<br>Computer Eng. | $77.0\% \pm 4\%$ | $68.0\% \pm 3\%$ | $82.3\% \pm 3\%$ |
| Life Science                  | 73.1% ± 6%       | $70.9\% \pm 6\%$ | 81.4% ± 7%       |
| Agriculture                   | 72.6% ± 5%       | 65.1% ± 6%       | $72.3\% \pm 5\%$ |
| Medical                       | 63.0% ± 8%       | 65.6% ± 7%       | 61.6% ± 8%       |

ODP-based precision evaluation results increase 12.5% in average



## **Precision Comparison With Paraphrase Detection System**

|              | Synonyms | Hyponymy | Antonyms | Paraphrase |
|--------------|----------|----------|----------|------------|
| Zhao et al.  | -        | -        | -        | 0.7444     |
| Our approach | 0.2197   | 0.3665   | 0.2313   | -          |

82% of the suggested terms are reported as related, *i.e.*, synonyms (22%), hyponyms (37%) or antonyms (23%)



- **Jyh-Ren Shieh,** Ching-Yung Lin, Shun-Xuan Wang, Ja-Ling Wu, "Relational Term-Suggestion Graphs Incorporating Multi-Partite Concept and Expertise Networks," ACM Transactions on Intelligent Systems and Technology (2012).
- **Jyh-Ren Shieh,** Ching-Yung Lin, Shun-Xuan Wang, Ja-Ling Wu, "Building Multi-Modal Relational Graphs for Multimedia Retrieval," International Journal of Multimedia Data Engineering and Management (IJMDEM): pp. 19-41 (2011). Best paper award nomination.
- **Jyh-Ren Shieh,** Yung-Huan Hsieh, Yang-Ting Yeh, Tse-Chung Su, Ching-Yung Lin, Ja-Ling Wu, "Building term suggestion relational graphs from collective intelligence," World Wide Web Conference (WWW 2009) pp. 1091-1092 (2009).
- Jyh-Ren Shieh, Yang-Ting Yeh, Chih-Hung Lin, Ching-Yung Lin and Ja-Ling Wu, "Using Semantic Graphs for Image Search," IEEE International Conference on Multimedia & Expo (ICME 2008), pp. 105-108 (2008).



## Homework #2

Based on the systems implemented in Homework #1 to implement a stock prediction system. Reference the methodology intro ducted in Lecture 2, with any additional method/tool/algorithm/data of your choice.

The grading of Homework #2 will depend on the prediction accuracy — the date after your submission.

TA will announce a list of companies to be predicted and the way to submit your result.

You can use any tool. If you need a graph/network database, analytics, and visualization tool, a beta version of IBM System G Cloud is available at: <u>http://systemg.research.ibm.com/cloud.html</u> (If you face some bug issue, you can send email to Dr. Yinglong Xia (<u>yxia@us.ibm.com</u>) for help.)